

PROTOCOL: MEDICATION ERROR

Justification

The administration of medication is one of the main responsibilities of the nursing team and should prevent the error from occurring in order to guarantee the patient's right to safe care (Rocha et al., 2015). Nurses are considered the last hurdle to avoid errors on the patient (Fort, 2016).

Aim

Present best practise to avoid medication errors.

Method

A systematic review of the literature (RSL) with meta-synthesis was conducted using the Joanna Briggs Institute (JBI) examiner's manual (JBI, 2014).

Protocol

- a) The nurse shall conduct periodic training on the drugs used or to be used;
- b) The nurse shall provide periodic training in the various forms of preparation and administration of the drug;
- c) Less experienced nurses should prepare drugs under supervision of the most experienced.
- d) A nurse who shows signs and symptoms of fatigue should not prepare drugs;
- e) The preparation of the medicinal product must be carried out in a suitable place;
- f) During the preparation of the drug, the nurse will not perform any other function;
- g) During the preparation of the medicinal product, the nurse must be provided with good lighting, good sound and climate conditions;
- h) During the preparation and administration of the medication, the nurse should not be interrupted.
- i) The nurse should develop communication skills in information and prescription of drugs;
- j) The nurse must develop information technology skills.